

After-Hours Care Resources

Dear Patients,

If you require medical assistance outside of clinic hours, the following resources are available to help you access timely care.

1. Central Ontario Regional Virtual Urgent Care

The Regional Virtual Urgent Care Program provides access to a Nurse Practitioner for urgent non-life-threatening concerns that can be addressed virtually.

- Availability: 7 days a week, 1 PM - 9 PM (including holidays)
- Open on: Christmas Eve, Christmas Day, Boxing Day, New Year's Eve, and New Year's Day
- Website:



2. Health 811 - 24/7 Health Advice

Speak with a registered nurse anytime for free, confidential health advice and support.

- Availability: 24/7, including holidays
- Services: Health advice, symptom assessment, and guidance on where to seek care
- Website:



3. Ontario Caregiver Helpline

Support for caregivers who need assistance navigating healthcare services, accessing respite care, or managing caregiver stress.

- Website:



4. Additional Health Services

For more resources and local healthcare services, visit:



For life-threatening emergencies, always call 911 or go to the nearest emergency department.

Emergency and Urgent Care Services

Providing you with the right care at the right time is our priority. Below are the available options for emergency

Emergency Departments

Osler's Emergency Departments are open 24/7 to handle life-threatening emergencies.

1. Brampton Civic Hospital
2100 Bovaird Drive East, Brampton
2. Etobicoke General Hospital
101 Humber College Boulevard, Etobicoke

Note: If you are experiencing a life-threatening emergency or are unsure, call 911 immediately. Emergency

Urgent Care Centre

For non-life-threatening illnesses or injuries that need immediate attention, visit the Urgent Care Centre:

- Peel Memorial Centre for Integrated Health and Wellness
20 Lynch Street, Brampton

This centre is open 24/7 to address urgent concerns.

Important Information

- Infants six months or younger should be taken to an Emergency Department, not the Urgent Care Centre
- For severe or life-threatening conditions, proceed directly to the nearest Emergency Department or call 911

Thank you for your attention to this important information.